Identity Governance and Administration Technology Advisory Case Study

A rapidly growing technology company was heavily investing in their product development and increasing their sales strategy, yet had not grown the security team at the same pace as the rest of the business. Therefore, security team members had to wear multiple hats and many were junior in their careers. The security team realized their current processes around Identity and Access Management, specifically Identity Governance and Administration (IGA), was done completely manually. They lacked any automated processes and it was a drag on productivity. They engaged with K logix to select an IGA technology to streamline and secure their platform.

With the help of K logix, the customer identified these requirements when evaluating IGA technologies:

- **Automation:** requires automation of manual user access reviews and account lifecycle processes. This will reduce complexity of identity related operations and assist with remediating issues as business needs change.
- **Centralization:** requires improvement of organizational posture. The centralization of IGA processes will provide easier governance and ability to collect evidence for compliance requirements.
- **Communication:** requires automated and centralized communication in relation to identity needs. Stakeholders need to be notified of changes to accounts in real time to ensure smooth transitions between roles.

Challenge

- Small, inexperienced team
- Rapidly transforming business
- Manual processes

Result

After evaluating four IGA security technologies against the customer's core requirements, the customer determined one best fit technology that would comprehensively meet their needs.

K LOGIX'S VENDOR-AGNOSTIC EVALUATION

K logix's Technology Advisory service leverages our proven methodology using a vendor-agnostic, technology and business use case driven approach. The result is an analysis-backed, justified IGA security product decision that aligns with the organization's needs.
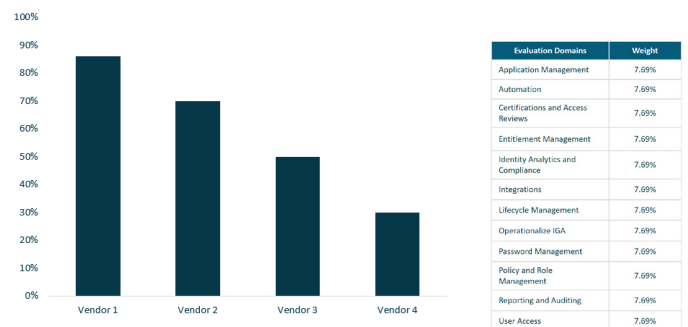
K logix's Technology Advisory Timeline

TECHNOLOGY ADVISORY DELIVERABLES:

- **Heatmap:** Identification of where products had critically different scores and which products meet (and miss) identified key requirements
- **Technology Scoring:** Using visual charts, compare product scoring using weighted domains and requirements
- **Vendor Demos:** Script and scorecard based on specific customer requirements combined with facilitated vendor demos that speak directly to the key customer requirements

All visuals and content are wrapped up into an engagement overview and executive-friendly PowerPoint presentation.

Sample Deliverable: Technology Scoring Against Weighted Requirements

Evaluation Domains	Weight
Application Management	7.69%
Automation	7.69%
Certifications and Access Reviews	7.69%
Entitlement Management	7.69%
Identity Analytics and Compliance	7.69%
Integrations	7.69%
Lifecycle Management	7.69%
Operationalize IGA	7.69%
Password Management	7.69%
Policy and Role Management	7.69%
Reporting and Auditing	7.69%
User Access	7.69%